ABOUT SAFE EXCHANGE

The Safe Exchange Program provides a neutral and supervised place for children to be exchanged between parents or guardians. It is for families involved in court-ordered custody arrangements, restraining orders, or court-ordered bond conditions, or for families who cannot safely exchange children without conflict.

The program is designed to reduce conflict and help keep children, parents, guardians, and staff safe. Its goal is to make the exchange process safe, calm, and respectful for everyone involved.



CONTACT US:

Outagamie County Government Center

320 S Walnut Street
Appleton WI 54911

Phone

920-832-4745

Email

CJTSSafeExchange@Outagamie.gov

Scan our QR code:

SAFE EXCHANGE PROGRAM



Outagamie County Est. 1851

PROGRAM PRINCIPLES

- The needs and best interests of the children will guide all services.
- Services will be provided in a neutral, respectful, safe, and supervised setting.
- Every effort will be made to keep Safe Exchange visits free from conflict and violence.
- Working with community partners is important to the success of the Safe Exchange Program.
- Services will respect people from all backgrounds and cultures.
- Referrals usually come from the Outagamie County court system. Other referrals may be accepted based on the program's available space and resources.

EXCHANGE HOURS

MONDAYS

7:30 AM - 8:30 AM
5:00 PM - 6:00 PM

WEDNESDAYS

7:30 AM - 8:30 AM
5:00 PM - 6:00 PM

FRIDAYS

7:30 AM - 8:30 AM
4:00 PM - 5:00 PM

COUNTY OFFICES ARE CLOSED ON HOLIDAYS; NO EXCHANGES WILL OCCUR

EXCHANGES ARE BY APPOINTMENT ONLY.

PLEASE ALLOW ONE TO TWO WEEKS TO BE ENROLLED IN PROGRAM.

SAFE EXCHANGE AS CONDITION OF BOND

If you have been released on bond with a condition that you participate in the Safe Exchange Program, you are required to follow all conditions of your bond and the rules of the Safe Exchange Program.

Failing to follow the conditions of your bond may violate Wisconsin Stat. § 946.49 and could result in your arrest, being jailed, and being charged with bail jumping.

SAFE EXCHANGE FOR FAMILIES WITH A RESTRAINING OR FAMILY COURT ORDER

Failure to follow your court order or restraining order is a serious matter and could result in penalties. You could be held in contempt of court or found to have violated your restraining order. Penalties may include fines and other sanctions, including jail time.